



ECP 811 for Telecom



Part 1



General Information

Title of Change Request:

EDI 811 for Telecom

Presented By (Agency/Submitter Name):

Marine Corps/Defense Finance and Accounting Service

Technical POCs:

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Principal Staff Assistant:

Problem Description

- **What business problem exists, and what are the effects of this problem?**

Telecommunication invoices, whether for telephony charges or otherwise, are significantly different than any other type of existing WAWF accepted invoice.

The Telecommunications Industry Standard for EDI is the 811, which WAWF does not currently accept. Most of the telco's have refused to use WAWF and thus represent a large segment of today's remaining DoD manual workload.

- **Provide a description of the solution**

Since the Telecommunications Industry Standard is the 811, not the 810 or 857, this ECP seeks to develop an inbound 811 to capture the telecommunications invoices.

ECP 452 seeks to pilot the non-DITCO related USMC contractual and non-contractual invoices, paid via CAPSW.

- **Summarize the benefits of the capabilities achieved by this**

ECP:

The telco invoices are one of the last major communities of non-WAWFable invoices. Once they are WAWFable, we will realize significant savings in decreased interest, late fees and DFAS processing costs.

These savings are in addition to the benefits of increased visibility and accountability of the telco invoices in general.

- **Summarize the risks and impacts of the capabilities achieved by this ECP:**

The industry does not currently capture key data elements within their billing systems, such as contract number, CAGE or DoDAACs. Their billing systems require restructuring to capture those elements, and for CLIN invoicing as well. Finally, even within the Telecommunications Industry Standards, there are multiple variations of the 811.

Despite this, the industry is consistently requesting WAWF provide an 811 capability and they are currently evaluating how to modify their systems to capture the DoD requirements. AT&T Govt Solutions has volunteered to participate in the pilot and

- **How does this relate to the enterprise business plan?**

Please see U.S. Department of Defense Enterprise Transition Plan, 28 September, 2006: Appendix E, Table MV-E4-1, entry MV5

“Transform the Department’s supply chain information environment by: 1) improving data integrity and visibility by defining, managing, and utilizing item, customer, and vendor master data; and 2) reducing complexity and minimizing variability on the supply chain business transactions by

Functionality/Enhancement

- **Does this ECP achieve new functionality, or is it an enhancement?**

This is new functionality. Currently, EDI 811's must be transmitted manually. This ECP would replace the manual process with an electronic process.

- **Is this ECP replacing existing capabilities?**

No

- **Will this new functionality or enhancement require training for end users? If yes,**

please explain

Vendors will initially require assistance transmitting 811s through GEX and how to use WAWF. Any telecom related government officials not currently using WAWF will require training. Update WAWF with EDI/FTP guide for inbound 811 transactions. Add detailed guidance for accepting telecom invoices within WAWF to the Software Users Manual (SUM). Add detailed training to the WAWF web-based training program. Add training scenarios to the WAWF training

System Impacts

- **Is this ECP to satisfy a system failure issue?**

No

- **Is this ECP to satisfy a system security issue?**

No

- **Does this ECP address a data integrity issue?**
As with all WAWF invoices, by creating the Telecom invoices electronically, the chances of keying incorrect data decreases and the accountability and tracking of data increases.

- **Could this problem be solved by changing your business process?**

While most telco contracts contain the WAWF invoicing instructions, a significant percentage of invoices remain manual. The industry has consistently asserted an inability to submit without the 811, due to the magnitude of the call detail associated with telephony invoices.

The DFAR has forced many telcos to comply in spite of their obstacles, however non-contractual telco invoices do not have the same leverage. As a comprehensive solution, ECP 452 seeks to remove these obstacles for a 100% WAWF



Part 2

- **Are there any data elements being created, modified, or**

deleted? In addition to the data elements captured today within various WAWF documents, the telco invoices will also capture the complete call detail provided by the telco. This information is necessary for the government to ensure proper usage and billing, and is required to perform acceptance. Lastly, only the Acceptor DoDAAC will be mandatory at the vendor stage. All other DoDAACs will be added at the Acceptor stage. For contract invoices, a crosswalk to EDA will populate the captured DoDAACs as

- **Is the ECP related to any other**

ECP(s)? This ECP pilots the telco functionality.

A follow-on ECP is anticipated for DITCO and non-CAPSW telco invoices.

- **Is this ECP form dependent on any other business partner or**

component level milestone(s)? AT&T Government Solutions has

agreed to partner with us on this pilot to ensure a complete end to end solution.

Dependencies Cont.

- **Is this ECP dependant on any other resources?**

No

- **Are there any related IRB assertions associated with this ECP?**

No

- **Is this requirement necessary to reach BEA compliance?**

No

- **Is this requirement in compliance with the BEA process flow capabilities and business rules?**

Yes

- **What Components are affected by this change?**

Initially, USMC and DFAS as the pilot. The Enterprise Solution will follow the pilot.

- **Will this requirement result in a volume increase in users or**

transactions?
Yes. Roughly 12,000 invoices annually for USMC alone. Overall potential DoD volume is significant.

- **Is this requirement part of the DoD strategy in the Enterprise Transition Plan?**

Yes. In accordance with the U.S. Department of Defense Enterprise Transition Plan, 28 September, 2006: Appendix E, Table MV-E4-1, entry MV5, ECP 452 seeks to “Transform the Department’s supply chain information environment by: 1) improving data integrity and visibility by defining, managing, and utilizing item, customer, and vendor master data; and 2) reducing complexity and minimizing variability on the supply chain business transactions by adopting standardized

- **Are there any other systems that could be changed that would preclude the need for this requirement?**
No

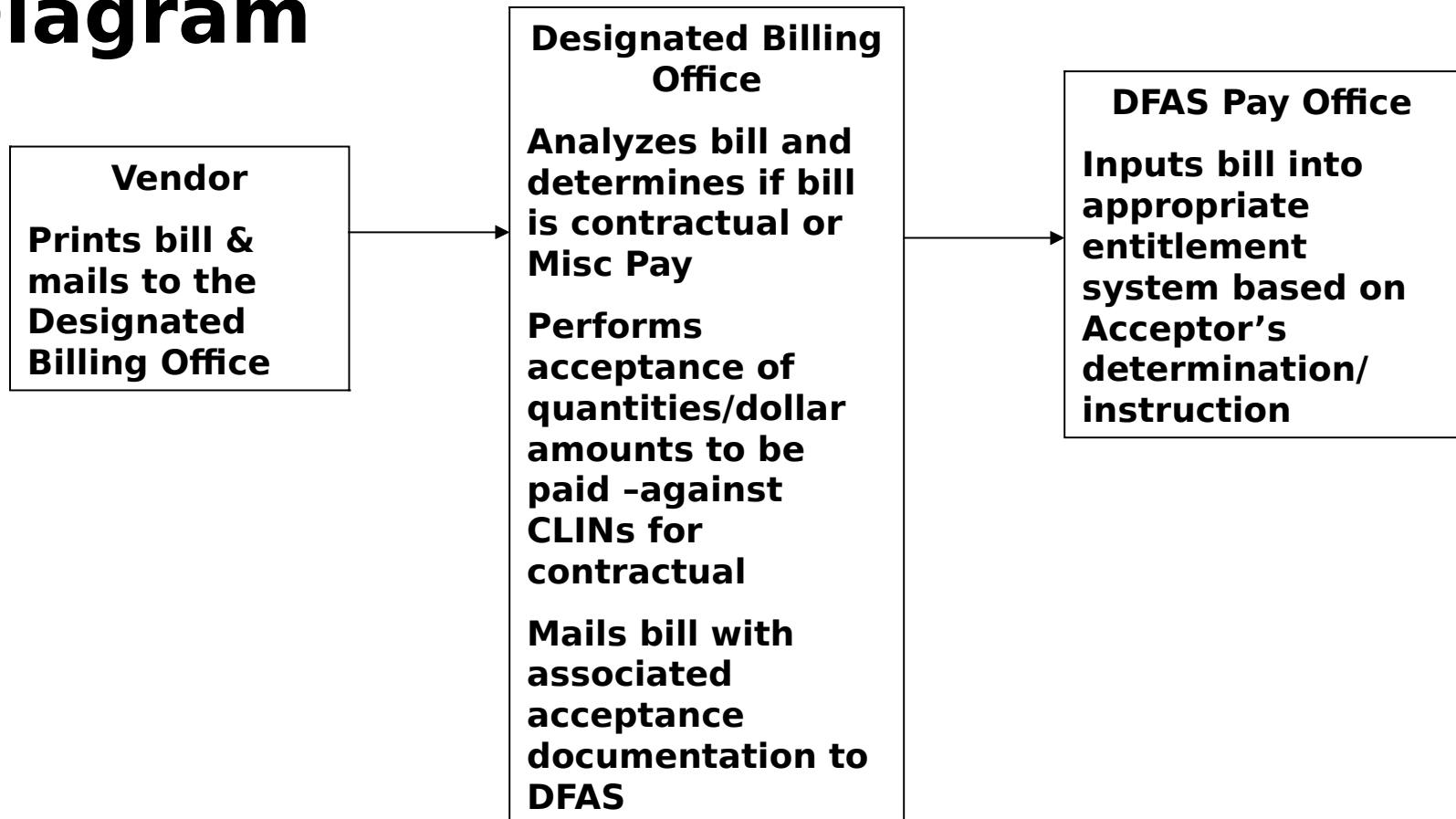
- **Are there any policy changes that would preclude the need for this requirement?**
No

- **Are there any Federal of DoD level statutes, regulations, or policy mandates requiring the implementation of this requirement?**
Yes. DFAR 252.232-7003

- **Does this change require submission of a proposed change to the Defense Logistics Management System (DLMS) in order to become or maintain DLMS compliance?**

No

• Attach an As Is Process Flow Diagram



To Be Process Flow

• Attach a To Be Process Flow Diagram

